


Natural Dispensary Exchange and Return Policy

Exchanges/Refunds	Damaged Goods
<p>Your satisfaction is important to us. If there is a problem with your order or any of the products you received, please let us know as soon as possible.</p> <p>If you wish to return an UNOPENED product, you must do so within 60 days of your purchase to receive a refund, merchandise credit, or exchange, less a 15% restocking fee.</p> <p>Products beyond their "best by" date may not be returned for credit or exchange.</p>	<p>If your package has been damaged in transit, please bring this to the attention of the driver, save all packaging materials, and contact Natural Dispensary immediately.</p> <p align="center">  </p> <p align="center">877.628.3477</p> <p align="center">For further information, contact a Customer Service Representative.</p>

Name: _____ Customer # _____

Street _____ City _____ State _____ Zip _____

Step 1: Call our Customer Service Department at 877.628.3477 to receive a RETURN AUTHORIZATION NUMBER. RA# _____

Step 2: Tell us which products you are returning and provide a return reason code for each.

Return Reason Codes:			
A. Doctor changed regimen	C. Changed Mind	E. Wrong item ordered	G. Other _____
B. Allergic reaction	D. Defective/damaged	F. Wrong item delivered	

Quantity	Product SKU #	Product Description	Return Reason Code

Step 3: Please indicate what action you would like Natural Dispensary to take with your return.

Reorder/replace with:

Quantity	Product SKU #	Product Description

Issue a merchandise credit to my Natural Dispensary account.

Issue a credit to my credit card (Reminder: A credit will not be issued unless merchandise is returned within 60 days and meets eligibility requirements).

Step 4: Repack the product in its original packaging material and enclose this return form.

- Send your return to: Natural Dispensary, Attn: Returns Department, 3160 Erie Boulevard East, DeWitt, NY 13214
- In the event that Natural Dispensary has made an error: Return the package via U.S. mail and we will reimburse your postage costs.
- If you change your mind about keeping an unopened and eligible product, you may return it within 60 days, using your preferred carrier. (We suggest you insure all returns for your protection).